Information Security
Policies & Procedures

Title: Information Security Policy Statement	**Written By:** A Richardson
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Information Security Policy Statement

Uniserve is diverse, with the majority of businesses specialising in first class logistics and support services. Driven by a relentless determination to deliver value to customers, Uniserve has become synonymous with quality, reliability and innovation, all delivered at the lowest possible cost. This, allied with continuous investment, has allowed Uniserve to grow and become the UK's Largest Privately owned logistics and global trade management provider.

Uniserve is committed to ensuring fulfilment of customer's needs, statutory compliance obligations and continuity of its business in the face of security breaches and unwanted events and has implemented an Information Security Management System (ISMS) that is in compliance with ISO 27001:2023.

The ISMS is intended to support the organisation in accomplishing the following;
- To provide management direction and support the company's information security strategy, objectives and strategic imperatives;
- To manage Information Security within the organisation;
- To maintain appropriate protection of the organisation's assets;
- To reduce the risks of human error, theft, fraud and misuse of facilities;
- To prevent unauthorised access, damage and interference to premises and information;
- To ensure the correct and secure operation of information processing facilities and control access to information;
- To ensure a quick, orderly and effective response to information security incidents, in accordance to existing regulations; including EU directive NIS 2 (where applicable)
- To avoid any breaches of statutory, regulatory or contractual obligations;

The intended outcomes will be achieved by ensuring that identification, management and effective implementation of our business policies and processes provide a framework for reliable and sufficient information security controls.

Uniserve will ensure that a robust process of monitoring and measuring, including the continual improvement required of our organisation is achieved through internal audits and objective measurements.

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This Statement is reviewed annually to ensure that the intended outcomes are in line with the strategic direction of Uniserve.