



SINGAPORE DISTRIBUTION CENTRE

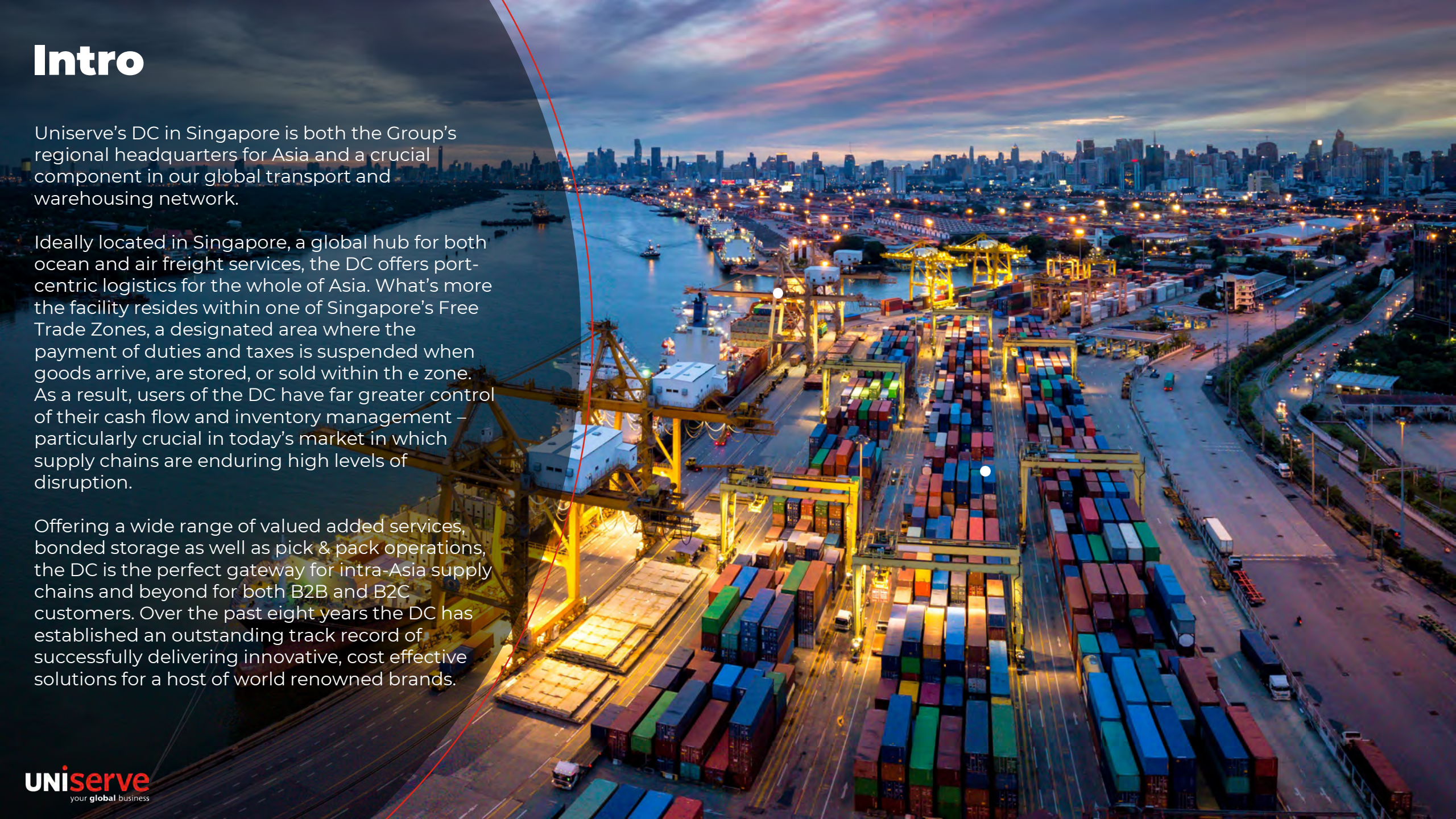
UNIServe
your global business

Intro

Uniserve's DC in Singapore is both the Group's regional headquarters for Asia and a crucial component in our global transport and warehousing network.

Ideally located in Singapore, a global hub for both ocean and air freight services, the DC offers port-centric logistics for the whole of Asia. What's more the facility resides within one of Singapore's Free Trade Zones, a designated area where the payment of duties and taxes is suspended when goods arrive, are stored, or sold within the zone. As a result, users of the DC have far greater control of their cash flow and inventory management – particularly crucial in today's market in which supply chains are enduring high levels of disruption.

Offering a wide range of valued added services, bonded storage as well as pick & pack operations, the DC is the perfect gateway for intra-Asia supply chains and beyond for both B2B and B2C customers. Over the past eight years the DC has established an outstanding track record of successfully delivering innovative, cost effective solutions for a host of world renowned brands.



Singapore DC

Specification

- Zero GST bonded facility
- Major Exporter Free Trade Status (MES)
- Temperature and humidity management
- Proximity to Changi international airport
- Extensive warehouse space
- Custom-built QC rooms
- VNA racking for optimal storage
- 16 loading bays
- 24-hour security office



Strategic Location

Uniserve's DC is located in Singapore, the gateway to Asia as a major freight hub for air and ocean cargo. Each year, the Port of Singapore attracts more than 130,000 cargo vessels and resides at the heart of one of the world's densest maritime Transport networks, with links to more than 600 ports across 120 countries worldwide.

Meanwhile Singapore Changi Airport (SIN) handles over two million tonnes of air cargo annually, and regularly tops global air hub lists for efficiency and service.

The DC's location is ideally suited to service China, SE Asia, Australasia, The Middle East and the Indian Subcontinent. This outstanding global connectivity and geographical position makes the DC the ideal regional hub for our customers. Whether for the major East-West trade routes or intra-Asia services, it's perfectly situated as a regional fulfilment centre offering port-centric services for the whole of Asia.



International Hub Services

Pan-Asia Port-Centricity

Uniserve's experience and understanding of global trade management is matched only by our determination to drive value, visibility and control into our customers' supply chains.

We address these challenges through innovation and strategic investment, principles that are embodied by our Singapore DC.

Located at the heart of Asia's major freight transport networks, our Singapore DC is ideally positioned to deliver the advantages of port-centric logistics, whether airport or seaport-centric, to the entire region.

This unrivalled proximity to key global markets plus the outstanding range of services available at the DC combine to deliver a host of key benefits just at a time when businesses need them most.

**QUICKER
ACCESS TO
GOODS**

**REDUCE
COMPLEXITY**

**IMPROVED
CASH FLOW**

**FREE UP
RESOURCE
& CAPACITY**

**REDUCE
COSTS**

Reduce Costs

Utilising International Hub Services / port-centricity can reduce customer costs in a number of significant ways:

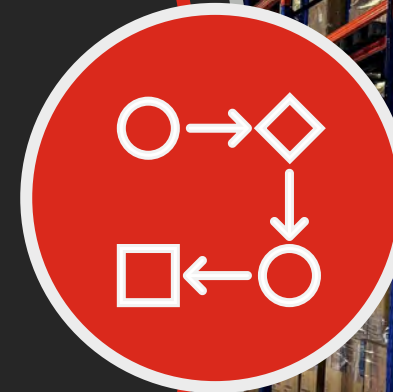
- By providing consolidation, fulfilment and distribution of products originating throughout Asia from our Singapore hub, customers not only enjoyed improved speed to market, but also avoid unnecessary logistics costs to/in Europe.
- Reducing the number of shipments from multiple origins to multiple destinations significantly lowers freight costs, a major advantage given the volatility of freight rates.
- Thanks to the scale, scope and range of services available at DC, customers are able to aggregate large volumes of stock and in so doing benefit from economies of scale – consolidating operations to cut outbound delivery costs
- In delivering optimised supply chains, avoiding wasted freight miles, factory to shelf unit costs are driven down.
- Choosing a port-centric option also means a reduction in the environmental cost of transporting goods from origin to customer – fewer freight miles means a smaller carbon footprint.



Reduce Complexity

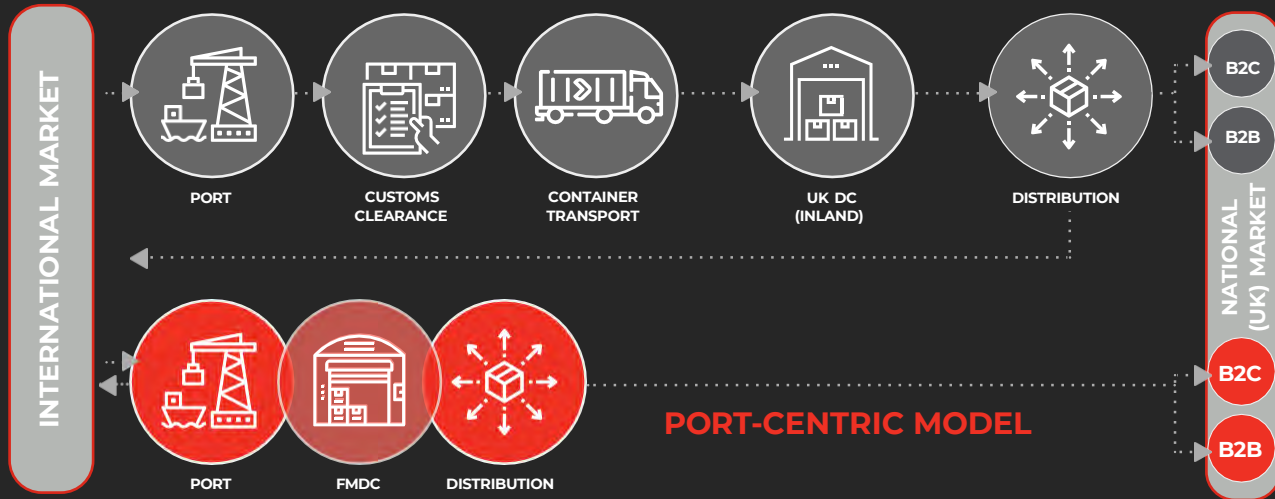
The port-centric approach simplifies the supply chain by removing a number of handling stages throughout the storage and distribution process:

- o Cargo is unloaded, goods are inspected, palletised, and stored, before being picked and distributed, all in one seamless process.
- o The DC can act as a holding tank for inventory at the point of import until the optimal time to allocate stock to its final destination.
- o With global supply chains experiencing major disruptions, users of Uniserve's Singapore facility will be able to 'de-risk' their cargo flows – removing uncertainties with buffer stocks held ready to be replenished



Reduce Complexity

The port-centric approach simplifies the supply chain by removing a number of handling stages throughout the storage and distribution process:



Customers also have the opportunity to significantly simplify their supply chains not only by utilising our Singapore DC facility, but also in taking advantage of the wider offering of the Uniserve Group. From sea freight to air freight, Customs Clearance to haulage, supply chain management systems to training, we can tailor our services to meet your needs.

Quicker Access to Goods

Port-centric warehousing via an international hub such as the DC provides customers with a more agile, responsive and flexible approach to managing their supply chains:

- o It facilitates the quickest route for product to inventory, providing the earliest possible access to goods and thus reducing lead times.
- o It provides visibility of the quality and quantity of goods in the fastest way possible.
- o This visibility equates to greater stock control and traceability from point of arrival into the DC.
- o Customers enjoy greater reliability and thus better performance resulting from fewer links in the supply chain (literally fewer moving parts).



Free Up Resource & Capacity

The positive effects of utilising a port-centric facility can be felt throughout customers' entire supply chain operations:

- Utilising an international hub offering port-centric services (such as our Singapore DC) hands back space, time, and human resources to the inland DC / warehouse – given the shortage of warehousing space and chronic lack of HGV drivers this is a huge customer benefit.
- By being able to call off palletised replenishment stock when required it avoids time-consuming container devanning.
- The option to employ DC bypass and/or cross docking allows the immediate allocation of goods from moment of arrival into the Singapore facility – avoiding unnecessarily double-handling.



Improved Cash Flow

Uniserve's Singapore DC is both Zero GST Bonded and has Major Exporter Free Trade Status (MES) meaning it is able to offer our bonded storage – a huge boost to customer cashflow.

- o Utilising bonded storage enables strategic deferment of duty / import tax payments until goods are cleared into general circulation.
- o By holding imported goods for future export under bond, no duty will be payable in Singapore thereby providing enhanced control of cash flows.



Service Overview

As you would expect for a supply chain and logistics group with the more than 35 years in the business, the range of services Uniserve is able to provide at our Singapore DC is extensive.

From global trade management and international logistics to a full suite of warehousing and distribution services, our Singapore facility has a proven track record of delivering value-added solutions to our customers.

Our warehouse and transport teams in Singapore or in the UK would be delighted to discuss any customer requirements, utilising their industry knowledge to share best practice in order to design and implement efficient, tailor-made supply chain solutions.



Bonded Warehousing

- Zero GST Bonded
- Major Exporter Free Trade Status (MES)
- Own deferment Account
- Duty & Excise Management
- Vendor managed inventory
- Live inventory & stock management
- Batch and date code control
- Store / DC ready orders
- Case & pallet Picking
- Individual consumer packing
- Stock visibility
- Returns and empties management
- Management Information



General Warehousing

- Container destuffing & palletisation
- Order management
- Vendor managed inventory
- Container stuffing/ exports
- Product manipulation
- High value & secure storage
- Stock & inventory management
- Batch and date code control
- Stock visibility
- Management Information
- Consolidation
- 83,649 sq. ft multi-purpose warehouse



LCL Services

- o Cross docking & consolidation
- o Container stuffing / destuffing
- o Vendor management
- o Planning & container capacity management
- o Access to multiple destination
- o Duty & Excise management
- o Control of international administration
- o Partner management



Value Added Services

- Product manipulation
- Reworking
- Repackaging
- Kitting
- Ratio packs
- QC and product testing
- Store/DC ready orders
- Co packing
- Gift wrapping
- Export packing
- Personalisation
- Labelling, tagging, kimbaling
- Garment steaming
- Returns handling



Global Freight Services

- Origin transport
- Origin consolidation services
- LCL & cross docking management
- Origin customs management
- Origin administration management
- Ocean freight
- Air freight
- SEA-AIR services
- Container deliveries worldwide
- Supply chain end to end visibility
- Duty & excise management
- Singapore imports & exports



Import/Export Handling & Consolidation

- Customs clearance
- Container collection & restitution
- Excise & duty management
- Administration management
- Short sea shipping services
- Devan, palletisation
- Transhipment
- Storage
- Transport management
- Customer visibility
- Consolidation services



DC Operations

- Order management
- Item picking
- Bespoke wrapping
- Reworking
- Personalisation
- Kitting
- Labelling, tagging & kimbaling
- Quality control & testing
- Returns Management
- Management Information
- Carrier Integration
- System integration & visibility



International Hub Operations

- Multi-country consolidation/ de-consolidation
- Value added services
- Quality control processes
- Intra-Asia port-centric services
- Office support services
- Onsite customer support

Regional Control Tower

- Agency Networking
- Agency Profile Update
- KPI Management
- Carrier / Airline Networking
- Pricing Data Control
- Capacity Management
- Supplier Management
- PO Management
- Directions and Shared Approach
- Regional Service Coordination
- Common Processes and Standards
- Seasonal Support
- Distress / non-standard support & solutions
- Value Added Services



Warehouse Management System

Our Singapore DC currently utilises a WMS for our inventory and reporting. Fully automated, all information, stock management and processes are passed through the WMS, driving operational efficiency and minimising risk.

Functionality

- Goods In – including Purchasing Order
- Assisted Put-Away with optional override locations for special circumstances such as Quality Control
- Goods Out
- Realtime visual reports for tracking of Goods In/Out and movements
- Flexible multi-order wave picking on scanner
- Extra code capture on pick or despatch, including QR code with 2D scanners
- Stock movement + adjustment
- Invoicing
- Comprehensive batch history control
- Replenishment control for pick-faces
- Wave picking functionality with product promotions for enhanced grouping when picking
- Interfacing with 3rd party carriers for printing off carrier labels



Accreditations + Memberships



ISO 9001

Quality Management system



ISO 14001

Environmental management system



ISO 45001

Health & Safety Management



ISO 27001

Information security management system



GDP/WDA

Storage & transportation of medical related products



MES

Major Exporter Free Trade Status



BOND

Zero GST Bonded Facility



ETSF/ITSF

ETSF/ITSF Operator with Authorised Consignee Approval



MEMBERSHIPS

Singapore Business Association
Singapore Logistics Association
IATA



40 Years of Delivering Excellence

Uniserve was formed in 1984 by Iain Liddell and over 40 years later remains a privately owned company.

Uniserve has become synonymous with quality, reliability, and innovation - all delivered to provide cost effective solutions to our clients. This culture, allied with continued investment, has allowed the company to grow to become the UK's largest integrated international freight, logistics and supply chain operator.

Today Uniserve employs around two thousand people in the UK and across the world. The global coverage of Uniserve, allied with a passionate belief in delivering high-quality service to our customers, has resulted in Uniserve becoming a trusted partner to many of the UK's leading businesses.



LOGISTICS

UniUK
UniGlobal
Luxury Brands



INTERNATIONAL

UniOcean
UniAir
UniEurope
UniDrinks



TRAINING

Supply Chain Academy
CP Training Services



TECHNOLOGY

One World GTM



CONSULTANCY

Customs Insights
Beyondly
CGA
BKR Consultants



SECURITY

UniSecure



UNIOcean

UNIair

UNIEurope

UNIDrinks

UNIuk

UNISecure
your global protection

james
kemball
your container transport

Group Services



UniUK is the UK logistics trading division of Uniserve, providing a host of national warehouse, distribution and fulfilment services.

We offer almost 2 million square feet of prime modern warehousing facilities, supported by over 600 of our own technologically advanced and well-maintained group vehicles.



UniOcean is the ocean freight trading division of Uniserve, the largest and most successful independent ocean freight carrier in the UK.

UniOcean offers more choice than our competitors, with an extensive range of flexible FCL options and a vast array of our own LCL services.



UniAir is the airfreight trading division of Uniserve, a leading global airfreight provider covering the world's major airports.

Through global carrier contracts and blocked space agreements we offer a wide range of scheduled services worldwide.

Group Services



UniEurope is the European Road-freight trading division of Uniserve.

It's also a pan-European partnership between multiple like-minded logistics businesses collaborating innovatively through one platform.

We provide fulfilment and distribution through four Regional Distribution Centres in the EU, enabling a wider range of services, with more flexibility and choice, while continuing to work with the best partners in Europe.



UniDrinks is the drinks logistics trading division of Uniserve, a specialist logistics provider to the beverage industry.

UniDrinks provide an efficient, reliable and cost-effective service with specialist industry knowledge that is dedicated to the varied needs of our customers.



James Kemball Limited has been providing container transport to shipping companies and freight forwarders since 1973.

We provide depot services and container storage, offering state-of-the-art lifting facilities, and a great off-quay location. We provide a large storage capacity that is supported by modern container handling equipment and fully qualified and accredited operators.

UNiserve
your **global** business



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