

# WAREHOUSE & TRANSPORT SOLUTIONS

**UNi**serve

**UNi**serve  
your global business

  
**UNI**uk

# ABOUT US

The Group provides comprehensive fully managed and operated supply chain solutions, stimulating and supporting trade around the world.

We are a standout British business, with a reputation for excellence, investment, and delivering on our promises. Our customers can rely on us to deliver service excellence.

Uniserve specialises in catering to a diverse range of industries, boasting a rich history of expertise in wholesale, manufacturing, and retail sectors. Our experience extends to key sectors such as Healthcare, Aerospace, and Luxury Brands, where we bring specialised knowledge to deliver tailored solutions.



# WAREHOUSE & TRANSPORT

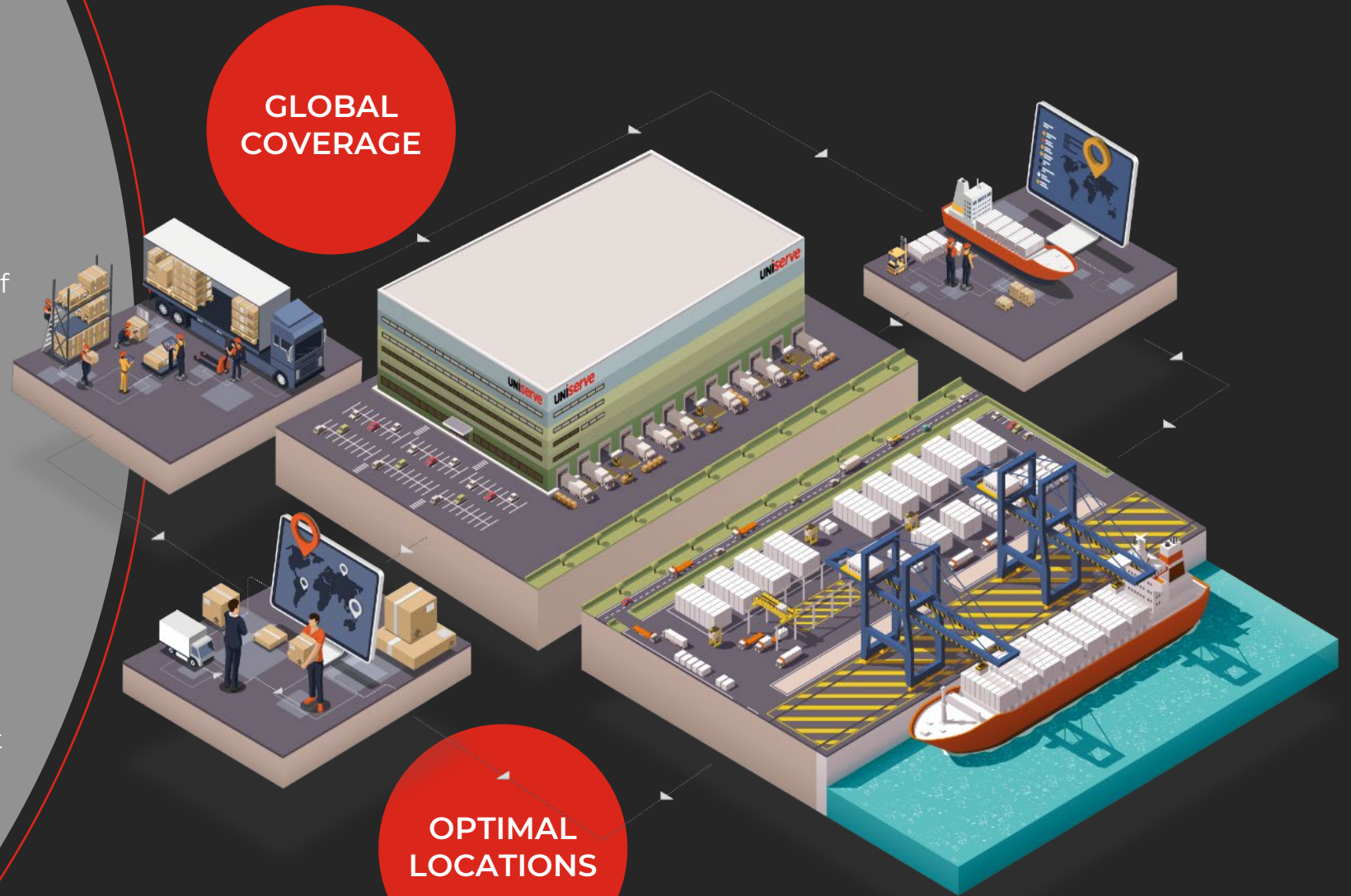
Through our determination to deliver value to customers, Uniserve has become synonymous with quality, reliability and innovation.

Through consistent investment, Uniserve has experienced significant growth, establishing itself as the leading privately owned logistics and global trade management provider in the UK. Our success is rooted in a foundation built on imagination, initiative, energy, discipline, experience, knowledge, and an unwavering passion for our work. This commitment has been duly recognised with numerous industry awards throughout the years.

Tailored to customer needs, our solutions centre on a customer-focused approach. Leveraging extensive expertise in supply chain management best practices and a network of businesses operating under the Uniserve umbrella, we are uniquely positioned to provide customised freight and transport solutions.

GLOBAL  
COVERAGE

OPTIMAL  
LOCATIONS



# WAREHOUSE & TRANSPORT

## GLOBAL WAREHOUSING

Our warehouse network provides solutions for our customers on both a domestic and international basis with Uniserve sites located across the UK, Netherlands, China and Singapore. Situated in optimal locations our facilities provide access to both port-centric and central sites with new locations currently in development as part of our global expansion programme.

Customer-focused solutions: extensive experience in supply chain management best practice and our network of businesses operating under the Uniserve umbrella makes us uniquely suited to delivering bespoke freight and transport solutions.

UK & IRELAND  
NETHERLANDS



SINGAPORE



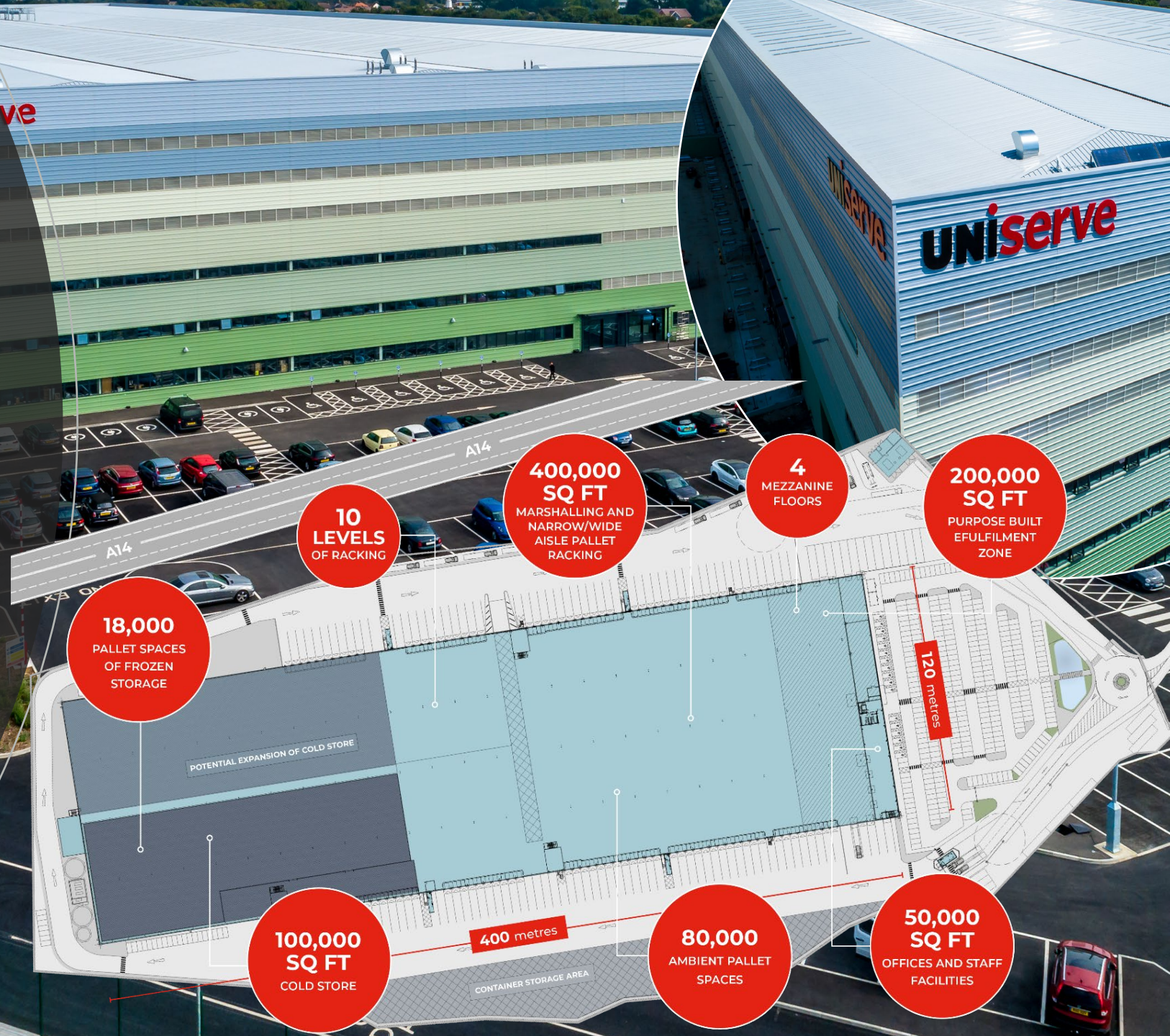
# FELIXSTOWE

## MEGA DC

### SPECIFICATIONS

Uniserve Group, Felixstowe Mega DC, Clickett Hill Road, Felixstowe, Suffolk, IP11 4BA

- The latest addition to Uniserve's portfolio providing true port-centric logistics
- Overall warehousing capacity of 750,000 sq. ft
- BRC AA+ rating - accredited food safety standards
- 4 mezzanine floors - 200,000 sq. ft ecommerce facility
- 50,000 sq. ft Office Space
- Access up to 110 loading bays
- Security – CCTV internal + external, monitoring via remote access, barrier entry and fully fenced perimeter
- Access control, security 24/7 manned, full light overnight and infrared plus intruder alarms.



# TILBURY SUPER DC

## SPECIFICATIONS

Uniserve Group, Thurrock Park Way, Tilbury, Essex,  
RM18 7HD

- Overall warehousing capacity of 300,000 sq. ft
- 5 mezzanine floors - 120,000 sq. ft ecommerce facility
- Specialist Luxury Brands mezzanine floors
- 1,460 sq. ft Office Space
- Port-centric logistics with both the Port of Tilbury and London Gateway in close proximity
- Access up to 30 loading bays across the site
- Security – CCTV internal + external, monitoring via remote access, barrier entry and fully fenced perimeter
- Access control, security 24/7 manned, full light overnight and infrared plus intruder alarms.
- Eaves 21m - Racking Height 14m and mixture of pallet height can be accommodated at 1.6m

**300,000  
SQ. FT**  
WAREHOUSING  
CAPACITY

**1,460  
SQ. FT**  
OFFICE SPACE

ACCESS UP TO  
**30  
LOADING  
BAYS**  
ACROSS THE  
SITE

**120,000  
SQ FT**  
ECOMMERCE  
FACILITY

**WET  
BOND**  
ALCOHOL



# NORTHAMPTON

## DC

### SPECIFICATIONS

Uniserve Group, 192 Salthouse Road, Brackmills Industrial Estate, Northampton, NN4 7EX

- Overall warehousing capacity of 154,000 sq. ft
- 25,532 sq. ft of office space over three floors
- Racking to accommodate pallet height of 1.7m.
- Access up to 18 loading bays
- Yard – Space to park up to 18 trailers
- Car Park with 156 spaces
- Front Chamber
  - 107,500 sq. ft
  - 11,284 pallet locations
  - Bulk Area of up to 2,000 pallets
- High Bay (Narrow Aisle)
  - 47,038 sq. ft
  - 8,256 pallet locations
- On site-security
- CCTV internal + external, monitoring via remote access
- Barrier Entry/Exit on site

**154,000**  
**SQ FT**  
WAREHOUSING  
CAPACITY

**25,532**  
**SQ FT**  
OFFICE SPACE

**18**  
**LOADING**  
**BAYS**

**WDA/GDP**  
COMPLIANT  
HEALTHCARE +  
PHARMA

# CHEPSTOW

## DC

### SPECIFICATIONS

Uniserve Group, Newhouse Farm Ind Estate,  
Mathern, Chepstow, NP16 6UD

- Overall warehousing capacity of 68,000 sq. ft
- Office space located over 2 floors
- Racking to accommodate pallet height of 1.6m
- Access up to 20 loading bays including 1 high bay loading door
- Yard – Space to park up to 44 trailers
- Car Park with 58 spaces
- 5,149 pallet locations
- Bulk Area of up to 32,000 sq. ft
- On site-security
- CCTV internal + external, monitoring via remote access
- Barrier Entry/Exit on site

**68,000**  
**SQ FT**  
WAREHOUSING  
CAPACITY

**20**  
**LOADING**  
**BAYS**

**32,000**  
**SQ FT**  
BULK STORAGE



# MANCHESTER

## DC

### SPECIFICATIONS

Uniserve Group, Claverton Road, Roundthorn Industrial Estate, Wythenshawe, Manchester M23 9FT

- Overall warehousing capacity of 20,000 sq. ft
- 8,000 sq. ft of office space over two floors
- Racking to accommodate pallet height of 1.6m
- Access up to 4 loading bays
- Access up to 18 trailers
- Car Park with 30 spaces
- Bulk Area up to 600 pallets
- On site-security
- CCTV internal + external, monitoring via remote access

20,000  
SQ FT  
WAREHOUSING  
CAPACITY

600  
PALLET  
BULK STORAGE

4  
LOADING  
BAYS

# NORWICH

## DC

### SPECIFICATIONS

Uniserve, Terminal, Regional House/Cargo,  
Liberator Rd, Norwich NR6 6EU

- Overall warehousing capacity of 6,103 sq. ft
- Adjustable pallet racking - up to 395 cm at full height
- Access up to 14 bays across the site
- Container Loading + Unloading
- Dangerous Goods Packing + Handling
- Stock Control, Pick + Pack and Labelling
- Palletisation and Wrapping of Goods
- Customs Bond Area
- ITSF Facility



# SCHIPHOL

## DC

### SPECIFICATIONS

OTX, Airborne Avenue 65, Hoofddorp,  
2133 LV, Netherlands

- 10,500 M<sup>2</sup> warehouse floor
- 5,200 M<sup>2</sup> mezzanine floor
- 2,000 M<sup>2</sup> office space
- 16 Docks
- 32 Inbound truck capacity per hour
- 3,600 Pallet storage locations / Racking
- 157,000 Bulk storage cases (Pick & Pack)
- 6,000,000 Order picks per year
- Unloading, storage & outbound under CCTV supervision

10,500 M<sup>2</sup>  
WAREHOUSING  
CAPACITY

2,000 M<sup>2</sup>  
OFFICE SPACE

16  
DOCKS

# SINGAPORE

## DC

### SPECIFICATIONS

Uniserve EGDC Pte. Ltd. 27 Greenwich Drive,  
Singapore 533912

- 83,649 sq. ft Multi Purpose Warehouse
- 1,460 sq. ft Office Space
- Custom Built QC Rooms
- VNA Racking
- Zero GST Bonded Facility
- Major Exporter Free Trade Status (MES)
- 16 Loading Bays
- Internal + External CCTV
- 24-hour Security Office

**83,649**  
**SQ FT**  
WAREHOUSING  
CAPACITY

**1,460**  
**SQ FT**  
OFFICE SPACE

**16**  
**LOADING**  
**BAYS**

# WAREHOUSE & TRANSPORT

## SERVICE OVERVIEW

As you would expect for a supply chain and logistics group with more than 40 years in the business, the range of services available across our warehouse network is extensive.

In addition to their infrastructure and equipment, our facilities employ experienced supply chain professionals that deliver an industry-leading service.

We believe that delivering peace of mind means ensuring our customers' merchandise is processed and cared for with professionalism and expertise.

The warehouse and transport team would be delighted to discuss any customer requirements, utilising our industry knowledge to share best practice in order to design and implement efficient, tailor-made supply chain solutions.



# WAREHOUSE & TRANSPORT

- **PACKING SOLUTIONS AND VALUE-ADDED SERVICES.** Palletisation of inbound goods, export packing facilities, repack, rework, quality control, returns, kitting, kimbaling, re-labelling.
- **STOCK CONTROL.** Tailored to individual client needs, including pick & pack and full systems support.
- **E-FULFILMENT.** Wide range of order management, pick & pack and e-fulfilment solutions supported by our global parcel distribution services.



# WAREHOUSE & TRANSPORT

- **GENERAL WAREHOUSING.** General handling and storage solutions from 16 facilities located around the UK.
- **SPECIALIST WAREHOUSING.** Customs dry and wet bonded, ERTS controlled warehousing, packing and dangerous goods.
- **NATIONAL DISTRIBUTION.** Nationwide collections and deliveries for pallets and general cargo covering the entire UK.
- **DIRECT TO CONSUMER PARCEL SERVICES.** Our in-house solution providing tracked services for domestic, European and international parcels.
- **CONTAINER DISTRIBUTION.** Over 300 vehicles providing collections and deliveries from the UK's ports and terminals.



# WAREHOUSE & TRANSPORT

Consistent with Uniserve's well-earned reputation for delivering innovation and value to our customers supply chains, our transport and distribution divisions provide domestic, European and International coverage.

From a single shipment to regular full loads, Uniserve provide the right service to deliver on time, every time.



**PARCELS**



**RAIL SOLUTIONS**



**CONTAINER HAULAGE**



**TRANSPORT**





# TRANSPORT & DISTRIBUTION

## TRANSPORT

- Uniserve Group operate a combined fleet of over 600 group vehicles, ranging from 3.5 tonne vans through to 44 tonne articulated vehicles and including 18 and 7.5 tonne tail-lift rigids.
- We deliver bespoke closed loop traction to retailers and manufacturers, distributing goods across the UK every day for major brands across a range of sectors whether via dedicated fleet, on a contracted or 'spot' basis.
- Nationwide collections and deliveries for pallets and general cargo covering the entire UK and across into Europe.

- Full Loads.
- Part Loads.
- UK Pallet Network.
- Hazardous Loads.
- Drop & Swap Operations.
- Milk-Runs.
- Unmanned Deliveries.
- Tail-lift Deliveries.
- Weekend and Night Deliveries.
- High value / secure transportation.
- GDP and Temperature controlled transport options.
- Cross-Dock Service



# TRANSPORT & DISTRIBUTION

## PARCELS

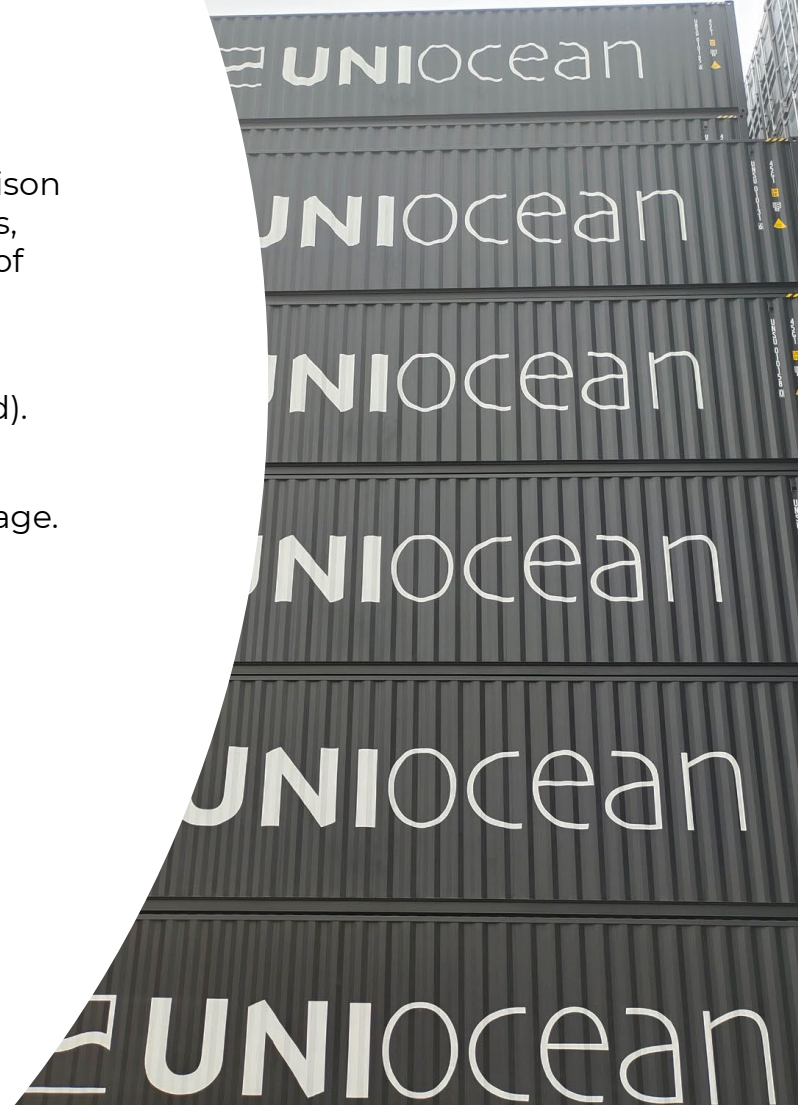
- Uniserve also provide final mile and direct to customer parcel services.
  - Agnostic global carrier network.
  - Economy (48/72 hour) and express (24 hour) distribution services throughout the UK.
  - European and International services available.
  - Dedicated Client support team – proactive exception management.
  - Delivery Network choice – all supported from one label accessing multiple delivery networks.
  - Providing complete flexibility and choice when it comes to final mile delivery.
- UK Next Day & Economy Services.
  - EU Cross Border Solution.
  - International services.
  - Parcel status updates.
  - Tracking & visibility.
  - End to end proactive management of linehaul and delivery.
  - Putting control of the delivery in the hands of the consignee – consignee driven notifications.
  - Providing total transparency of every parcel shipped.
  - Capacity to support seasonal peaks and natural growth.

# TRANSPORT & DISTRIBUTION

## CONTAINERS

- We provide container transport to and from all major deep sea ports and inland hubs and railheads in the UK and Europe.
- With a well maintained modern fleet of over 400 x 44 tonne vehicles, we offer the newest and highest quality vehicles, with the most advanced technology to provide intelligent container transport services.
- All of our vehicles are fitted with state of the art GPS satellite positioning and communication equipment and our handsets are put through a rigorous daily five point check, meaning our drivers remain in contact all of the time.

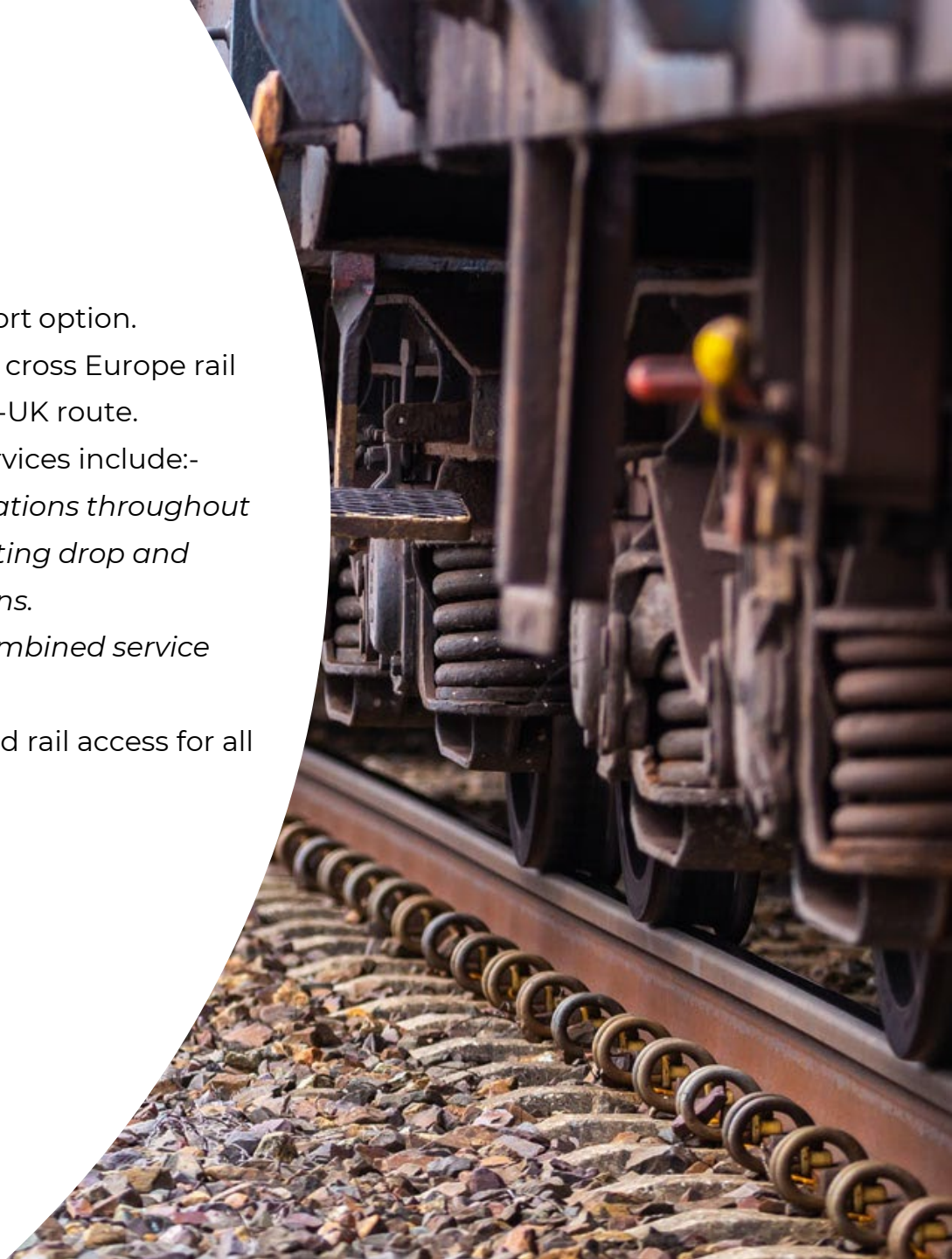
- We operate 400 trailers consisting of modern Dennison sliding trailers, tipper trailers, splitter trailers and the use of low-loaders.
- Port clearance & collection.
- Container restitution (inland).
- Container storage.
- Nationwide Container Haulage.
- Drop & Swap services.



# TRANSPORT & DISTRIBUTION

## RAIL

- Train & Multimodal Management.
  - Working in partnership with the best operators throughout the UK and Europe, allows us to provide rail transport options.
  - Full visibility, control and security of every container direct to or from your door.
  - Reduced CO<sup>2</sup> emissions compared to traditional road haulage providing a more environmentally friendly transport alternative.
- High security transport option.
  - Services available for cross Europe rail transport and China -UK route.
  - Our container rail services include:-
    - *Railhead operations throughout the UK supporting drop and swap operations.*
    - *Rail & Road combined service direct to door.*
  - Dedicated service and rail access for all major ports.



# UNISERVE

## GROUP OVERVIEW

### Connecting the Supply Chain throughout the product lifecycle

Our services, facilities and people are agile, dynamic, specialist and best in class, all underpinned with continual development, investment and improvement.

Through the ownership and development of assets we connect each part of the supply chain.

**uniserve**  
your global business

**ELLERMAN**  
DRIVEN BY SERVICE, KNOWLEDGE AND PRIDE

**UNIuk**

**UNIEurope**

**WINEFLOW**

**UNIAir**

**UNIOcean**

**UNIDrinks**

**ELITE**  
DIGITAL LOGISTICS

**ONE WORLD**

**BEYONDLY**

**efret**

**METRO**

**SEAFAST**  
LOGISTICS

**DG**

**PRO CARRIER**

**james kemball**  
your container transport

**OTX**

**GeorgeBaker**

**CustomsInsights**  
your compliance experts

**cp training services**

**supply chain academy**



**Supply chain management consultancy**



**Professional services**



**Education**



**Technology**



**International freight management** (road, ocean, air, rail)



**Warehousing**



**Distribution**



**Customs clearances**



**Environmental compliance**



**Risk and trade analysis**

# 40 YEARS OF DELIVERING EXCELLENCE

Uniserve was formed in 1984 by Iain Liddell and over 40 years later remains a privately owned company.

Uniserve has become synonymous with quality, reliability, and innovation - all delivered to provide cost effective solutions to our clients. This culture, allied with continued investment, has allowed the company to grow to become the UK's largest integrated international freight, logistics and supply chain operator.

Today Uniserve employs around two thousand people in the UK and across the world. The global coverage of Uniserve, allied with a passionate belief in delivering high-quality service to our customers, has resulted in Uniserve becoming a trusted partner to many of the UK's leading businesses.



**LOGISTICS**  
UniUK  
UniGlobal  
Luxury Brands



**INTERNATIONAL**  
UniOcean  
UniAir  
UniEurope  
UniDrinks



**TRAINING**  
Supply Chain  
Academy  
CP Training



**TECHNOLOGY**  
One World Freight One  
World GTM  
One World Advanced



**CONSULTANCY**  
Customs Insights  
Beyondly  
Portall Solutions  
Eurotrade



**SECURITY**  
Unisecure



**UNIOcean**

**UNIair**

**UNIEurope**

**UNIDrinks**

**UNIuk**

**UNISecure**  
your global protection

**james  
kemball**  
your container transport

# GROUP SERVICES



**UniUK** is the UK logistics trading division of Uniserve, providing a host of national warehouse, distribution and fulfilment services.

We offer almost 2 million square feet of prime modern warehousing facilities, supported by over 600 of our own technologically advanced and well maintained group vehicles.



**UniOcean** is the ocean freight trading division of Uniserve, the largest and most successful independent ocean freight carrier in the UK.

UniOcean offers more choice than our competitors, with an extensive range of flexible FCL options and a vast array of our own LCL services.



**UniAir** is the airfreight trading division of Uniserve, a leading global airfreight provider covering the world's major airports.

Through global carrier contracts and blocked space agreements we offer a wide range of scheduled services worldwide.

# GROUP SERVICES



**UniEurope** is the European Road-freight trading division of Uniserve.

It's also a pan-European partnership between multiple like-minded logistics businesses collaborating innovatively through one platform.

We provide fulfilment and distribution through four Regional Distribution Centres in the EU, enabling a wider range of services and more flexibility and choice, while continuing to work with the best partners in Europe.



**UniDrinks** is the drinks logistics trading division of Uniserve, a specialist logistics provider to the beverage industry.

UniDrinks provide an efficient, reliable and cost effective service with specialist industry knowledge that is dedicated to the varied needs of our customers.



**James Kemball Limited** has been providing container transport to shipping companies and freight forwarders since 1973.

We provide depot services and container storage, offering state of the art lifting facilities, and a great off-quay location, we provide a large storage capacity that is supported by modern container handling equipment and fully qualified and accredited operators.



**UNI**serve  
your **global** business



### Contact Us

T+WCommercial@ugroup.co.uk

### Head Office

Upminster Court  
Hall Lane,  
Upminster  
Essex, RM14 1AL

