



**UNIAir**

**Air Freight  
Solutions**

a brand of  
**UNISERVE**  
your **global** business

## Reach New Heights With UniAir **Air Freight**

**UniAir**, the airfreight brand of **Uniserve**, is a leading global airfreight provider covering the world's major airports.

Uniserve is a Global business, headquartered in the UK. Through a combination of our own facilities, joint ventures and partnerships, our services cover all major trading markets throughout the World.

This network is supported by our own Regional Management teams who help to ensure that the best service is experienced by our customers and capacity is available when they need it!



**UNI**air



# Your Innovative Logistics and Global Trade Management Provider

**UNIair - part of  
the Uniserve  
Group**

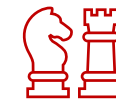
**uniserve**  
your global business



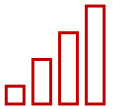
Uniserve is a leading global logistics business, founded in 1984.



100% owned by our founder, Iain Liddell.



Proud of our British Heritage, which has evolved into a truly global business.



Financially stable - £22.65m Credit Rating - Asset Rich



Experts in all major trade markets.



Our team of experts are agile & flexible to meet the requirements of our customers.



+60 businesses form the Uniserve Group.



Offices & warehouses located in the UK, Europe & Internationally.

**UNIair**

**uniserve**  
your global business

**Constantly challenging for better, faster, cheaper.**

# Our Worldwide Centres of Excellence



## Connecting Supply Chains Throughout the Product Lifecycle

- Global Supply Chain development
- Overseas Partner development
- Carrier management (Sea/Air)
- Technology implementation
- Training and development
- Promotion of all our services
- Local trends and change
- Regional intelligence

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# Global Presence with Local Capabilities

Present in every major trading market



**Our Global network partnerships are managed jointly by our operations and Regional General Management teams.**

We work with carefully selected partners whose core capabilities complement our own. All are linked to our One World supply chain operations platform.

Our One World technology supports our expert modal teams with a mixture of workflows, notifications and exceptions, ensuring the highest service standards are consistently maintained.

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# Our UK Operations



## Get your business ready for take off with UNIAir

UniAir offers efficient and reliable airfreight services with offices and operations located in Heathrow, Manchester, Birmingham, Bristol and Norwich. With experienced staff and leading supply chain management technology, UniAir ensures seamless coordination and communication throughout the process, offering full visibility of shipments and real-time updates on delivery status.



From customs clearance to door-to-door delivery, UniAir provides end-to-end airfreight solutions tailored to meet individual customer needs.

# UNIAir

# Facilities

## ETSF

Allowing deconsolidation in-house, significantly reducing storage costs, demurrage and shortages. We also operate an ITSF (Internal temporary storage facility) in Norwich airport and regularly custom clear planes in and out of the country for maintenance.

## AVIATION SECURITY REGULATED

As a regulated agent we are approved to handle secure cargo.

## APPROVED SCREENER

Our regulated status is enhanced with authorisation to x-ray cargo in-house with our trained staff giving flexibility and reduced costs. This also allows us to consolidate cargo and build airline ULDs (Unit Load Devices) to reduce cost and provide a more secure transit.

## AUTHORISED CONSIGNEE STATUS

We are able to receive cargo moving under transit documents directly into our ETSF facilities. This can reduce handling times, potential storage costs and risk of damage.

## TRANSPORT & MHE

We have our own vehicles to collect from and deliver to airlines, giving us control over planning. Our MHE (mechanical handling equipment) allows us to handle both loose and containerised cargo.

## RACKING

We have racking capacity for short to medium term storage of goods in free circulation for businesses that want to hold products in close proximity to Heathrow and Manchester airports.



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# MARKET SECTOR EXPERTISE



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AEROSPACE



CHEMICALS



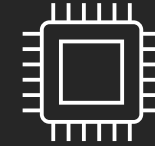
FASHION



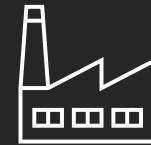
FMGC



HEALTHCARE



RETAIL



HITECH



MANUFACTURING



DRINKS



# SERVICES



**UNI**air



SCHEDULED



HAND CARRY



MULTIMODAL



TIME CRITICAL



CHARTERS



COURIER



CUSTOMS  
BROKERAGE



FREIGHT  
MANAGEMENT

# Our Accreditations



**IATA**

International Air  
Transport  
Association



**IATA DANGEROUS  
GOODS TRAINED**

Receiving, handling  
& shipping  
dangerous  
goods



**ETSF/ITSF**

ETSF/ITSF Operator  
with Authorised  
Consignee  
Approval



**BIFA**

British  
International  
Freight  
Association



**AEO**

Authorised  
Economic  
Operator



**REGULATED  
AGENT**

Aviation Security



**ISO 14001**

Environmental  
management  
accreditation



**ISO  
9001/45001/27001**

Quality  
Health & Safety  
IT



**GDP** (pharmaceutical)

Storage &  
transportation of  
medical  
products



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# The Innovative Digital Ecosystem for Global Trade Management

One World, a Uniserve Group company, exists to transform the world's Supply Chains. One World measure and manage Supply Chains from the very highest perspective, down to an unmatched level of product and ingredient detail to elevate the opportunity to manage for a sustainable future.

The One World model combines industry expertise with cutting edge technology to create a uniquely transparent, collaborative, intelligent digital Supply Chain system. This technology can improve your time to market, reduce carbon impact, lower costs and drive organisational efficiencies for meaningful change.

## Key Features

- Vendor and purchase order management.
- Supply chain automation and optimisation.
- Trade compliance.
- Global shipment tracking.
- Unprecedented collaboration tools.
- Real time information.

## Key Benefits

- Enables you to make better and faster decisions.
- Accelerates the movement of goods.
- Improves customer service.
- Reduces global supply chain and overhead costs.
- Connects key participants within the supply chain.

# Our Platform Captures the full Supply Chain Lifecycle

The One World platform comprises of 10 stacks that capture the full Supply Chain lifecycle, and share it across entire value chains so all participants, including consumers, have a better understanding of the materials and products they use and their embodied environmental impact.



# Customs Compliance

UniAir provide high quality in-house customs solutions including comprehensive customs clearance at all major UK ports, customs consultancy, training and import/export duty management bureau operations.

- Clearances for both the UK and EU
- Complete document compliance checks
- Quick and responsive problem solving ensuring compliant freight
- Documentation and entries uploaded into our One World supply chain portal



## CONSULTANCY SERVICES

Ensure compliance, resolve difficulties, manage efficiencies and reduce duty.



## CUSTOMS CLEARANCE

Specialist customs clearance services for forwarders and importers.



## AEO SERVICES

Working with customs authorities to minimise delays internationally.



## CFSP BUREAU SERVICES

Customs Freight Simplified Procedures, a simplified electronic paperless gateway.



## SPECIALIST REGIMES

Compliance and expert assistance for many specialist customs regimes.



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# Our Sustainability Commitment

Uniserve's commitment to sustainability is at the heart of all our business operations.

As the UK's largest privately-owned logistics business, Uniserve has a responsibility to safeguard the environment – through corporate responsible business practices and our commitment to meeting the UN Global Compact and UN Sustainable Development Goals.

To achieve these goals, Uniserve's sustainability model focuses on the following four key areas:

- **Social Governance:** Human rights risk situations / Human development and training in the workplace
- **Environmental Control:** Preventing Pollution / Climate change mitigation
- **Circular product life:** Sustainable resource use & recycling
- **Corporate Governance:** Quality / Health & Safety at Work / Compliance
- Uniserve has a dedicated **Quality and Environmental** team to support our sustainability model, having already achieved ISO 9001 & ISO 14001 across key sites

Reduce  
carbon output  
by 10% by 2025

Reach Net  
Zero by 2050

Committed to  
the United  
Nations' Race to  
Zero campaign

SILVER

ecovadis  
Sustainability  
Rating

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# An Award Winning Habit...

Uniserve was most recently recognised by the British International Freight Association (BIFA) for our dynamic strategic development to provide the capacity, reliability and certainty that our customers needed to successfully run their global businesses.

**UK's No1  
Logistics  
Provider**  
2022 & 2021



**Queens Award  
for Enterprise**  
'International trade'



**6 Global Freight Awards**

since 2001 in supply chain excellence,  
solutions and twice as  
Freight Forwarder  
of the Year.



**37 BIFA Awards**  
since 1991 in Ocean, Air, European  
Road freight,  
Environment and  
Staff Development.

**UKWA Awards**

+

**Supply Chain  
Excellence Awards**

'Public Sector Supply  
Chain Excellence  
Award'

Record breaking  
**5 Times Winners** of the  
**BIFA Airfreight Award**



# Connecting the Supply Chain from Cradle to Cradle

Our services, facilities and people are agile, dynamic, specialist and best in class, all underpinned with continual development, investment and improvement.

Through the ownership and development of assets we connect each part of the supply chain.



**UNISERVE**  
your global business

**ELLERMAN**  
DRIVEN BY SERVICE, KNOWLEDGE AND PRIDE

**METRO**

**JAMES KEMBALL**  
your container transport

**ONE WORLD**

**UNIAIR**

**UNIUK**

**SEAFAST**  
LOGISTICS

**OTX**

**BEYONDLY**

**UNIOCEAN**

**UNIEUROPE**

**DG**

**George Baker**

**EFRET**

cp training services

**UNIDRINKS**

**WINEFLOW**

**PRO CARRIER**

**Customs Insights**  
your compliance experts

**ELITE**  
DIGITAL LOGISTICS

supply chain academy





**ASK FOR THE  
COMMERCIAL  
TEAM**



+44(0) 1753 287900



airquote@ugroup.co.uk



**uniserve.co.uk**

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