

| Heathrow Spread and Containment of Covid-19 virus RA |  |   |   |                              |   |                              |   |
|--|--|---|---|------------------------------|---|------------------------------|---|
| Areas of consideration                               | Critical Control Point                     | Failure Mode & possible spread of Covid-19  | Control measures ( Site Manager should ensure that these controls are present as a minimum )  | Risk Priority Number ( RPN ) | Control measures to be considered. (These controls should be considered to reduce the risk further )  | Risk Priority Number ( RPN ) | Managers Guidance / Comments  |
| 3. Social distancing at work.                        | 3.2 Moving around buildings and worksites. | 1. Staff congregation.  | 1. Managers to ensure Staff social distancing takes place.<br>2. Guidance issued to staff on requirements for social distancing.<br>3. All employees reminded follow social distancing guidelines during briefing.<br>4. Scheduling times for the collection of goods to a void over-crowding.  | 45                           | 1. Staggered shift times.<br>2. Phased RTW<br>3. Reduction in number of workers at base depositions<br>4. Site Specific Control 1<br>5. Site Specific Control 2   | 0                            | 1. Managers should check and ensure social distancing and hygiene measures are being adhered to.<br>2. Refer to Government Guidance on Working safely during COVID-19 , for possible additional site specific controls.   |
|  |  | 2. Employees failing to adhere to social distancing whilst working.   | 1. Managers to ensure Staff social distancing takes place.<br>2. Drivers to stay in their vehicles where this does not compromise their safety and existing safe workingpractice, such as preventing drive-aways.<br>3. Guidance issued to staff on requirements for social distancing.<br>4. All employees reminded follow social distancing guidelines during briefing. | 27                           | 1. Staggered shift times.<br>2. Phased RTW.<br>3. Regulating use of high traffic areas including corridors, lifts, turnstiles and walkways to maintain social distancing.<br>4. Possible Disciplinary Action for failure to follow Social Distancing.<br>5. Site Specific Control 1.<br>6. Site Specific Control 2. | 0                            | 1. Site Managers should consider additional controls that can be implemented to reduce Managers should check and ensure social distancing is being maintained.<br>2. Refer to Government Guidance on Working safely during COVID-19 , for possible additional site specific controls. |
|  |  | 3. Employees not using correct hygiene measures and sanitising practices.   | 1. Provision of washroom and toilet wash facilities.<br>2. Reminders on correct hand washing regime.  | 36                           | 1. Provision of Hand Sanitisers in work areas<br>2. Poster Reminders<br>3. Possible Disciplinary Action for failure to follow good hygiene regime<br>4. Site Specific Control 1<br>5. Site Specific Control 2   | 0                            | 1. The correct hand washing techniques requires the individual to wash their hands continuously for 20 seconds.<br>2. Refer to Government Guidance on Working safely during COVID-19 , for possible additional site specific controls.  |
|  |  | 4. Employees contaminating surfaces through little or ineffective hygiene regime, resulting in transmission to other employees, through contact with contaminated surfaces. | 1. Provision of washroom and toilet wash facilities.<br>2. Reminders on correct hand washing regime.<br>3. Temperature checks as part of the site access process.   | 27                           | 1. Designated entrance points.<br>2. One way in / out systems for people movement with sanitisation stations points.<br>3. On site contract cleaners.<br>4. Increased contract cleaning regime.   | 0                            | 1. One way systems and designated entry points will assist in controlling contamination at point of entry.<br>2. Increased cleaning regime will reduce the likelihood of cross contamination.   |
|  |  | 5. Unidentified COVID-19 infected employees returning / coming to work.   | 1. Temperature checks as part of the site access process  | 45                           | 1. Manager added local or site specific controls.   | 0                            | 1. Temperature checks should be conducted on all Uniserve sites   |

| Heathrow Spread and Containment of Covid-19 virus RA |                                    |   |  |    |   |    |   |
|--|------------------------------------|---|--|----|---|----|---|
| 3. Social distancing at work.                        | 3.3 Social Distancing in vehicles. | 1. Employees unable to adhere to social distancing whilst driving with passengers.  | 1. Clear signage to outline social distancing measures in place.<br>2. Single person or contactless refuelling where possible.<br>3. Fixed pairing system if people have to work in close proximity, for example in a vehicle.<br>4. Ensure regular cleaning of vehicles, in particular, between different users.<br>5. Ensure good ventilation while driving. | 30 | 1. Use of face covering.<br>2. Using physical screening, provided this does not compromise safety, for example, through reducing visibility.  | 30 | 1. Site Managers should consider additional controls that can be implemented to reduce risk.<br>2. Managers should check and ensure social distancing is being maintained.<br>2. Refer to Government Guidance on Working safely during COVID-19, for possible additional site specific controls |
|  |                                    | 4. Handling of shared equipment that has not been sanitised.  | 1. Provision of washroom and toilet wash facilities.<br>2. Reminders on correct hand washing regime.   | 27 | 1. Provision of Hand Sanitisers in work areas.<br>2. Poster Reminders.<br>3. Possible Disciplinary Action for failure to follow good hygiene regime.  | 27 | 1. The correct hand washing techniques requires the individual to wash their hands continuously for 20 seconds.<br>2. Refer to Government Guidance on Working safely during COVID-19, for possible additional site specific controls.   |
|  |                                    | 5. Employees contaminating surfaces through little or ineffective hygiene regime, resulting in transmission to other employees, through contact with contaminated surfaces. | 1. Provision of washroom and toilet wash facilities.<br>2. Reminders on correct hand washing regime.<br>3. Temperature checks as part of the site access process.  | 27 | 1. Designated entrance points.<br>2. One way in / out systems for people movement with sanitisation stations points.<br>3. On site contract cleaners.<br>4. Increased contract cleaning regime. | 27 | 1. One way systems and designated entry points will assist in controlling contamination at point of entry.<br>2. Increased cleaning regime will reduce the likelihood of cross contamination.   |
|  |                                    | 6. Unidentified COVID-19 infected employees returning / coming to work.   | 1. Staff congregation.   | 45 | 1. Manager added local or site specific controls.   | 45 | 1. Temperature checks should be conducted on all Uniserve sites.  |

| Heathrow Spread and Containment of Covid-19 virus RA |   |   |   |    |  |   |
|--|---|---|---|----|--|---|
| 3. Social distancing at work.                        | 3.4 Carrying out deliveries or collections. | 1. Staff congregation.  | 1. Scheduling to limit exposure to large crowds and rush hours where appropriate.<br>2. Revising pick-up and drop-off collection points and procedures with signage and marking.<br>3. Where possible and safe having single workers load or unload vehicles.<br>4. Minimising unnecessary contact at gatehouse security, yard and warehouse. For example, non-contact deliveries where the nature of the product allows for use of electronic pre-booking.<br>5. Maximising use of electronic paperwork where possible, and reviewing procedures to enable safe exchange of paper copies where needed.<br>6. Enabling drivers to access welfare facilities when required and consistent with other guidance.<br>7. Encouraging drivers to stay in their vehicles where this does not compromise their safety and existing safe working practice. | 45 | 1. Staggered shift times.<br>2. Using physical screening, provided this does not compromise safety, for example, through reducing visibility.  | 45<br><br>1. Site Managers should consider additional controls that can be implemented to reduce risk.<br>2. Managers should check and ensure social distancing is being maintained.<br>2. Refer to Government Guidance on Working safely during COVID-19 , for possible additional site specific controls                    |
|  |   | 1. Employees unable to adhere to social distancing whilst driving with passengers.  | 1. Clear signage to outline social distancing measures in place.<br>2. Single person or contactless refuelling where possible.<br>3. Fixed pairing system if people have to work in close proximity, for example in a vehicle.<br>4. Ensure regular cleaning of vehicles, in particular, between different users.<br>5. Ensure good ventilation while driving.  | 45 | 1. Provision of Hand Sanitisers in work areas.<br>2. Poster Reminders.<br>3. Possible Disciplinary Action for failure to follow good hygiene regime.   | 45<br><br>1. Social distancing is the corner stone control for COVID-19 Spread and increasing the R-rate.<br>2. Refer to Government Guidance on Working safely during COVID-19 , for possible site specific controls.   |
|  |   | 3. Employees not using correct hygiene measures and sanitising practices.   | 1. Provision of washroom and toilet wash facilities.<br>2. Reminders on correct hand washing regime.  | 45 | 1. Provision of Hand Sanitisers in work areas.<br>2. Poster Reminders.<br>3. Possible Disciplinary Action for failure to follow good hygiene regime.   | 45<br><br>1. The correct hand washing techniques requires the individual to wash their hands continuously for 20 seconds.<br>2. Refer to Government Guidance on Working safely during COVID-19 , for possible additional site specific controls.  |
|  |   | 4. Employees contaminating surfaces through little or ineffective hygiene regime, resulting in transmission to other employees, through contact with contaminated surfaces. | 1. Provision of washroom and toilet wash facilities.<br>2. Reminders on correct hand washing regime.  | 27 | 1. Designated meeting rooms.<br>2. One way in / out systems for people movement with sanitisation stations points.<br>3. On site contract cleaners<br>4. Increased contract cleaning regime. | 27<br><br>1. One way systems and designated entry points will assist in controlling contamination at point of entry.<br>2. Increased cleaning regime will reduce the likelihood of cross contamination.<br>3. Refer to Government Guidance on Working safely during COVID-19 , for possible additional site specific controls |
|  |   | 5. Collection or delivery site failing to follow COVID-19 Government Guidance   | 1. Drivers / employees to liaise with line manager for further instruction  | 45 | 1. Manager added local or site specific controls.  | 45  |